

MOUNTAIN EBIKE

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USER MANUAL

Model Numer: T-276

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SAFETY INSTRUCTIONS



- ❶ Please make sure every user has read this manual for decreasing risks.
- ❷ Please make sure that all parts of the electric bike are properly installed and not damaged.
- ❸ Please confirm whether the power is sufficient before use.
- ❹ Measure the tire pressure before starting a long-distance riding.
- ❺ Wear a helmet when riding your electric bike.
- ❻ Obey the traffic rules and be careful especially in extremely whether.
- ❼ Teens should get parental permission before riding your electric bike.
- ❽ Do not touch the charging hole on the bike or use anything metal to touch it, for avoiding short circuit accidents.
- ❾ Frequent braking, driving against the wind, carrying people, insufficient tire pressure, etc. will consume a lot of power and reduce the cruising range.
- ❿ Avoid prolonged exposure to sunlight or rain or places with high temperatures or corrosive gases, which can damage plated parts and painted surfaces.
- ⓫ When charging the ebike, make sure there are no foreign objects around the charging port. To prevent sparks, connect the charger to the ebike before connecting to AC power.
- ⓬ When the electric vehicle is not used for a long time, please turn off the switch in time and charge the battery regularly.
- ⓭ Please check the braking system is functioning properly and check that all safety labels are in place and you understand the safety warnings before riding.

If you expect the max mileage range, please follow the instructions below.

01

Please use pedal-assist mode.

02

Do not braking frequently in a secure condition.

03

Don't overload or carry people.

04

Check that the tires have adequate air pressure before riding.

PACKAGE LIST

Take out the 85% assembled E-bike and other parts. Please contact our after-sales team if any part is missing.

1



E-bike

2



Front wheel*1

3



Saddle assembly*1

4



Charger*1

5



Battery*1

6



Pedals*2

7



Front wheel QR
(Quick Release)*1

8



Rear reflector*1

9



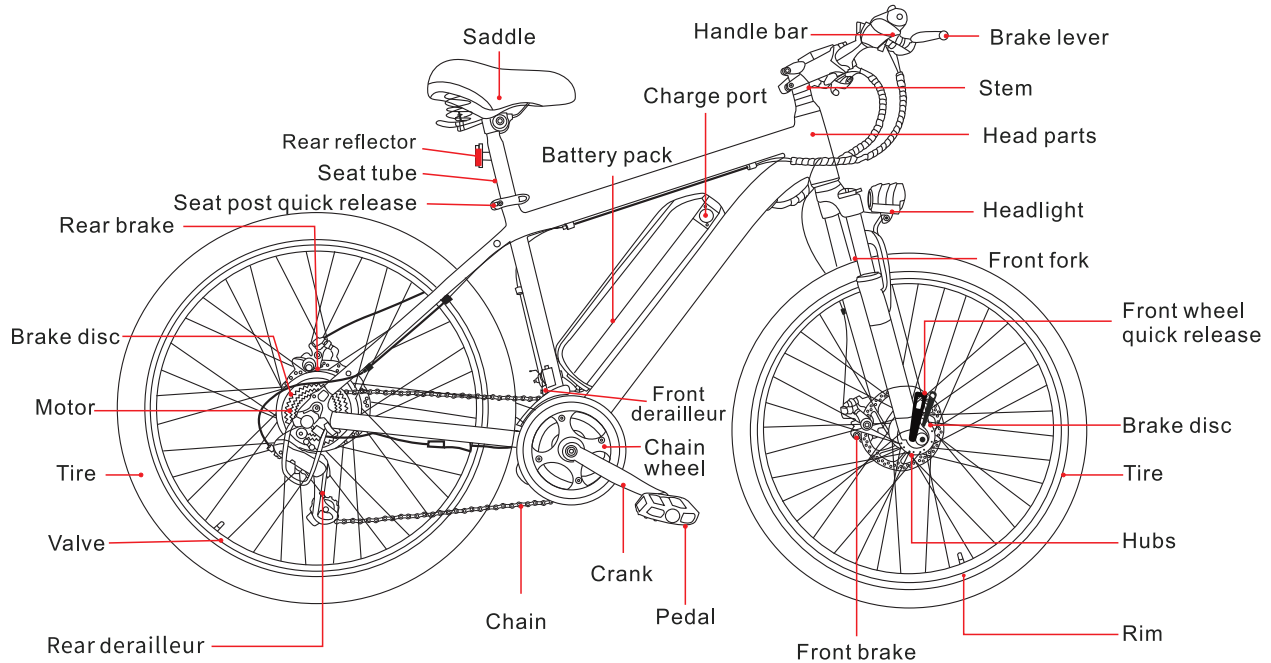
Front reflector*1

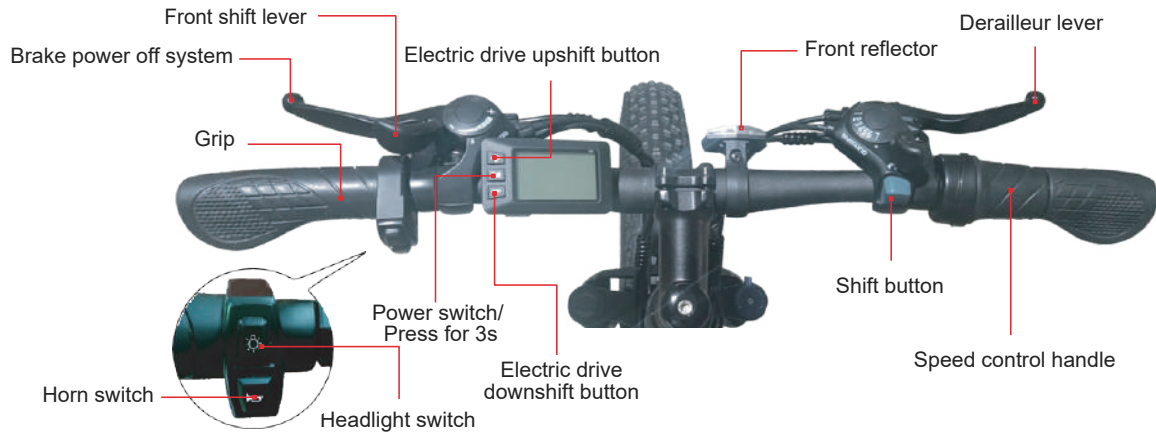
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Tool*2

PRODUCT OVERVIEW





Key hole



Power switch



Charge port

ASSEMBLY HANDLEBAR

Note: The handlebar height is not adjustable. You can adjust the seat according to your height.

①



STEP 1

Rotate the stem to the front.

②



STEP 2

Remove the 4 screws off the stem.

③



STEP 3

Put the handlebar at the center point and adjust the angle of the stem.

④



STEP 4

Lock the 4 screws.

ASSEMBLY FRONT WHEEL

①

STEP 1
Lift the front fork.



②

STEP 2
Remove the quick release skewer from the front fork to make a room for assembling the front tire
(Note: this release skewer will no longer be used in the next assemble steps).



③

STEP 3
Line up the fork with the axle at the center of the wheel.



④

STEP 4
Make sure there's a spacer between the fork and wheel on each side.



⑤

STEP 5
Find the black quick-release lever. Remove the thumb nut and one cone spring (left another one).



⑥

STEP 6
Plug the quick release lever into the axle hole at the center of the wheel.



⑦

STEP 7
Put the cone spring (the removed one in step 1) in on the other side and hold and tighten the nut, then fasten the folding wrench.

Here tighten the nut

ASSEMBLY

SEAT

The soft ebike seat with a quick release is adjustable. You can easily raise and lower the seating position according to your height, making your ride more comfortable.

①



STEP 1

Open the quick release lever by swinging the lever open and outward fully.

②



STEP 2

Move the seat up and down by sliding the seat post in or out of the seat tube. Adjust the seat to be parallel with the top tube.

③



STEP 3

Close the quick-release lever using your palm or finger. Make sure the seat is tightened.

Note: Make sure you have tightened the seat via the quick release. A loose seat clamp or seat post adjustment bolt can cause damage to the e-bike, fall, injury or death. It is important to check whether the seat is tightened for your safety.

ASSEMBLY HEADLIGHT & KICKSTAND

◎ STEP 1



Use the included tools to loose the screw.

◎ STEP 2



Attach the headlight in place and tighten the screw.

◎ STEP 3



Adjust headlight position and press the switch button to check whether it works

◎ STEP 4



Use the included tools to loose the 2 bolt sets

◎ STEP 5



Attach the kickstand to the ebike and lock it with 2 bolt sets

ASSEMBLY

SUSPENSION FORK

The suspension fork can move down about 6cm, helping you to handle bumps, rocks, and uneven terrain.

The lockout lever is located on top of the right side of the suspension fork. can be turned clockwise until it stops to fully lock out the suspension fork' s range. To unlock the lockout lever, turn the knob counterclockwise until it stops and the resistance can be reduced.



BATTERY REMOVAL

- 1 Twist the key to the right, separate battery and base.
- 2 Slide the battery upwards and lift it off the base.

Notes:

- When installing the battery , please make sure the battery is turned off. Slowly align and push the battery down into the base in place. When the battery is installed, lock the battery with the key.
- Two keys included are used to lock the battery. Please keep the key, otherwise, you are unable to remove the battery.



CHARGE ON THE E-BIKE

You can charge on or off the ebike by your convenience.

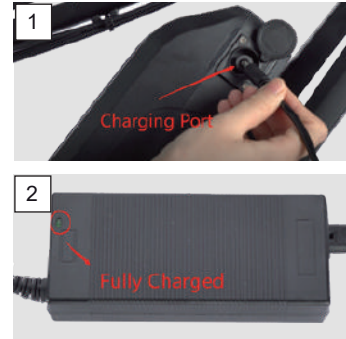
- 1 Remove the rubber cover on the charging port on the right side of the battery.
- 2 Connect the ebike with charger and then plug the charger into a power outlet. When the charger adaptor turns green from red, the battery is fully charged.
- 3 After charging the battery, you need to unplug the power adapter first. Then turn on the battery button that can be found on the top end of the battery under rubber seal when you want to check the battery level and LCD display.

Note: When you are charging, the battery indicator will not turn on.

CHARGE OFF THE E-BIKE

01:

The battery can be charged off the bike. See the previous section for battery removal, and then carefully pull the battery up until the battery detaches from the receptacle.



02:

Connect the ebike with charger and then plug the charger into a power outlet. When the charger adaptor turns green from red, the battery is charged.



WARM TIPS FOR CHARGING

- ❶ Please charge the battery at least 5 hours for first use.
- ❷ In order to extend the battery life greatly, please charge it every two days if you frequently use it. And please ensure at least every month charging even if not using it. Please charge and keep it under proper temperature and environment.
- ❸ Failure to charge in time can damage the battery life. It will gradually drain, eventually causing the battery to overdischarge.
- ❹ Please use the original battery, charger, and cable provided by the manufacturer.
- ❺ If there are obvious damages to the charger or cable, please do not use the charger anymore or repair it on your own. If you have any problems, please feel free to contact us.

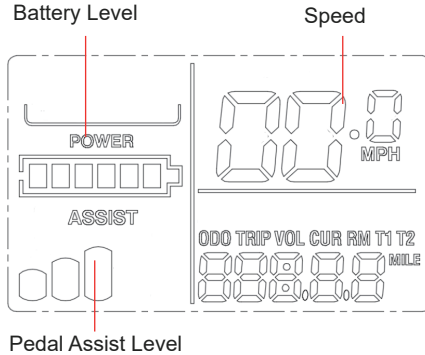
START-UP PROCEDURE

After assembly the ebike and checking all the parts are secured, you can turn on the ebike and select a pedal assist level to start up your ebike.

- ❶ Make sure the battery has enough power. Turn on the battery button
- ❷ Once the bike is powered on, the LCD display will not automatically turn on. You need to press down on the "M" button of the LCD display for at least three seconds.
- ❸ Press the +/- button to choose the pedal assist level. Level 1 corresponds to the lowest level of pedal-assist and level 3 corresponds to the highest.

You can also use the throttle to accelerate and maintain your speed. When you are off the ebike, make sure the bike is powered off to prevent accidentally twisting the throttle

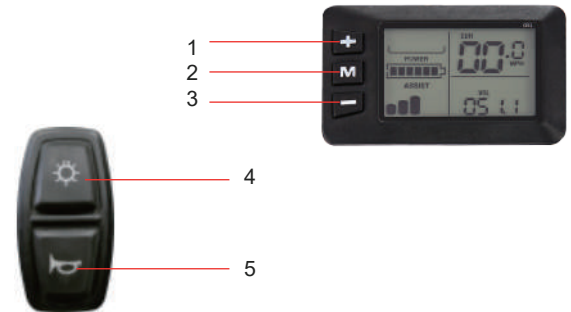
DISPLAY AND SETTING



LCD DISPLAY CONTROL

Operation	Directions
Turn on bike	Press and hold M until power engages (turn the battery first) (2)
Turn off bike	Press and hold M (3)
Increase pedal assist (PAS) level	Press + button (1)
Decrease pedal assist (PAS) level	Press — button (3)
Toggle odometer, trip odometer	short press "M" button (2)
Turn on headlight	Press once (4)
Activate Electric Bell	Press once (5)

TRIP	These numbers show distance data for a single trip. Data is automatically.
ODO	These numbers show odometer data (i.e., cumulative distance).
BATTERY LEVEL	This icon indicates how much battery life you have left.
POWER ASSISTED MODE	1,2,3: Displays the current power assisted mode.
VOL CUR RM T1 T2	Those functions are not available.



LCD DISPLAY OPERATIONS

Setting Mode:

- ⊙ When the ebike is on, press and hold + and — buttons at the same time for 3 seconds to **enter the setting mode**.
- ⊙ Press once **M** to confirm and **enter the next set**.
- ⊙ Press + or — to **adjust the number**.
- ⊙ Press and hold + and — buttons at the same time for 3 seconds to **quit the Setting Mode**.

Mode	Function	Description	Validness
P01	Backlight brightnes	Level 1 is the darkest and level 3 is the brightest	Yes
P02	Mileage unit	0 for KM; 1 for MILE	Yes
P03	Voltage rating	24 V/36V/48V/60V/64V; default 36 V	No
P04	Dormancy time for LCD display automatic turn off	0 for no dormancy; other numbers are dormancy time with range of 1-60 minutes;	Yes
P05	PAS level	0 for 3 levels mode; 1 for 5 levels mode; 2 for 9 levels mode; Default 3 pedal assist levels mode	No
P06	Diameter	Unit: inch; accuracy: 0.1——Limited function	No
P07	Speed measurement magnetic steel number	1-100——Limited function	No
P08	Speed Limit	Range 0-100 km/h, 100 for no speed limit——Limited function	No
P09	Zero start/non-zero start settings	0 for zero start; 1 for non-zero start; Without pedaling or using a throttle, the ebike in zero start can drive itself; too risky, would not recommend	Yes

Mode	Function	Description	Validness
P10	Drive mode set	0: Pedal power drive (through the power gear to determine how much power output, this time the throttle is invalid).1: Electric drive (through the handle drive, this time pedaling is invalid).2: Auxiliary drive and electric drive coexist simultaneously	Yes
P11	Assistance sensitivity setting	Range:1-24——Limitedfunction	No
P12	Power start strength set	Range :0-5——Limitedfunction	No
P13	Three types of magnetic steel	5,8 and 12 grains——Limitedfunction	No
P14	Controller limit	Range: 1-20A; Default 12 A——Limitedfunction	No
P15	Controller undervoltage	Limitedfunction	No
P16	ODO zero setting	Long press + for 5 seconds to resume ODO to zero	Yes
P17	Cruising setting	0: 1: enable cruising; automatic cruising optional——Limitedfunction	No
P18	Speed display proportional setting	Range :50%~150%——Limitedfunction	No
P19	0 level enable	0: include 0 level; 1: not include 0 level——Limitedfunction	No
P20	Agreement setting	0: 2 Agreement; 1: 5S Agreement; 2: Standby; 3: Standby——Limited-function	No

DAILY CARE AND MAINTENANCE

Cleaning and Storage

If you see stains on the bike body, wipe them off with a damp cloth. If the stains won't scrub off, put on some toothpaste, and brush them with a toothbrush, then wipe them off with a damp cloth.

Notes: do not clean the bike with alcohol, gasoline, kerosene, or other corrosive and volatile chemical solvents to prevent dire damage. Do not wash the bike with a high-pressure water spray. During cleaning, make sure that the bike is turned off, the charging cable is unplugged, and the rubber flap is closed as water leakage may result in electric shock or other major problems. When the bike is not in use, keep it indoors where it is dry and cool. Do not put it outdoors for a long time. Excessive sunlight, overheating and over-cooling accelerate the battery pack's life span.

Battery Maintenance

- 1 Use original battery packs, use of other models or brands may bring about safety issues;
- 2 Do not touch the contacts. Do not dismantle or puncture the casing. Keep the contacts away from metal objects to prevent short circuits which may result in battery damage or even injuries and deaths;
- 3 Use original power adapter to avoid potential damage or fire;

- 4 Mishandling of used batteries may do tremendous harm to the environment. To protect the natural environment, please follow local regulations to properly dispose of used batteries.
- 5 After every use, fully charge the battery to prolong its life span

Storage and Disposal

- 1 Please try to store the bike in a cool and dry place between 50 ° F – 77 ° F (10 ° C – 25 ° C). In extremely humid environments the interior of the bike may suffer condensation or even water accumulation, which may damage the battery rapidly. Devices are not intended for use at elevations greater than 2000m above sea level prolonged exposure to UV rays, rain, and the elements may damage the enclosure materials, store indoors when no tin use.
- 2 In daily use, try to avoid recharging the bike after completely exhausting the battery. If the battery is low, charge it as soon as possible.
- 3 Please charge the bike every other month to preserve the battery.

Recommended Service Intervals

Regular inspection and maintenance are key to ensuring bikes from TotGuard ebike function as intended and to reduce wear and tear on their systems. Recommended service intervals are meant to be used as guidelines. Real-world wear and tear, and the need for service, will vary with conditions of use. We generally recommend inspections, service, and necessary replacements are performed at the time or mileage interval that comes first in the following table.

Interval

Weekly,100-200 mi
Monthly,250-750 mi

Inspect

- Check drivetrain for proper alignment and function (*including the chain, freewheel, chainring, and derailleur*).
 - Check wheel trueness and for quiet wheel operation (*without spoke noise*).
 - Check the condition of the frame for any damage.
-

Service

- Clean the frame by wiping the frame down with a damp cloth.
 - Use barrel adjuster(s) to tension derailleur/brake cables if needed.
-

Replace

- Replace any components confirmed by TotGuard Support Team or a certified, reputable bike mechanic.
 - Repair in a bike shop(*TotGuard Support Team would cover all repairing costs*).
-

Interval

Monthly,250-750 mi

Inspect

- Check brake and shifter cables for corrosion or fraying.
 - Check bike is shifting properly, proper derailleur cable tension.
 - Check brake pad alignment, brake cable tension, chain stretch and spoke tension.
 - Check accessory mounting (*rack mounting bolts, fender hardware, and alignment*).
-

Interval

Monthly,250-750 mi

Service

- Clean and lubricate drivetrain.
 - Check crankset and pedal torque.
 - Clean brake and shift cables.
 - True and tension wheels if any loose spokes are discovered.
 - Balance the battery.
-

Replace

- Replace brake and shift cables if necessary
 - Replace brake pads if necessary.
 - Repair in a bike shop(*TotGuard Support Team would cover all repairing costs*)
-

Interval

Every 6 Months,
750- 1250mi

Inspect

- Inspect drivetrain (*chain, chainring, freewheel, and derailleur*).
 - Inspect all cables and housings.
-

Service

- Standard tune-up by a certified, reputable bike mechanic is recommended.
 - Grease bottom bracket.
-

Replace

- Replace brake pads, tires, cables and housings if necessary.
 - Repair in a bike shop(*TotGuard Support Team would cover all repairing costs*)
-

PRE-RIDE SAFETY CHECKLIST

Notice: Before every ride, and after every 25-45 miles (40-72 km), we advise following the pre-ride safety checklist.

Safety Check

01: Brakes

- Ensure front and rear brakes work properly. Check brake pads for wear and ensure they are not over-worn. Ensure brake pads are correctly positioned in relation to the rims.
- Ensure brake cables are lubricated, correctly adjusted, and display no obvious wear.
- Ensure brake levers are lubricated and tightly secured to the handlebar.
- Test that the brake levers are firm and that the brake and the brake light are functioning properly

02: Wheels and Tires

- Ensure tires are inflated within the recommended limits posted on the tire sidewalls and hold air.
- Ensure tires have good tread, have no bulges or excessive wear, and are free from any other damage.
- Ensure rims run true and have no obvious wobbles, dents, or kinks. Ensure all wheel spokes are tight and not broken.
- Check axle nuts and front wheel quick release to ensure they are tight. Ensure the locking lever on the quick release skewer is correctly tensioned, fully closed, and secured.

03: Steering

- Ensure the handlebar and stem are correctly adjusted, tightened, and allow proper steering.
- Perform a handlebar twist test to ensure the stem clamp bolt security. Ensure the handlebar is set correctly in relation to the fork and the direction of travel.

04: Chain

- Ensure the chain is clean, oiled, and runs smoothly.
- Extra care is required in wet, salty/otherwise corrosive, or dusty conditions.

05: Bearings

- Ensure all bearings are lubricated, run freely, and display no excess movement, grinding, or rattling.
- Check headset, wheel bearings, pedal bearings, and bottom bracket bearings.

06: Crank and Pedals

- Ensure pedals are securely tightened to the cranks.
- Ensure the cranks are securely tightened and are not bent.

07: Derailleur and Mechanical Cables

- Check that the derailleur is adjusted and functioning properly.
- Ensure shifter and brake levers are attached to the handlebar securely.
- Ensure all shifter and brake cables are properly lubricated.

Safety Check

08: Frame, Fork, and Seat

- Check that the frame and fork are not bent or broken.
- If either frame or fork is bent or broken, they should be replaced.
- Check that the seat is adjusted properly, and seatpost quick release lever is securely tightened.

09: Motor Drive Assembly and Throttle

- Ensure hub motor is spinning smoothly and motor bearings are in good working order.
- Ensure all power cables running to the hub motor are secured and undamaged.
- Make sure the hub motor axle bolts are secured and the torque arm, torque arm bolt, and torque

10: Battery

- Ensure battery is charged before use.
- Ensure there is no damage to battery. Lock battery to frame and ensure that it is secured.
- Charge and store bike and battery in a dry location, between 50 ° F – 77 ° F (10 ° C – 25 ° C).
- Let the ebike dry completely before using again.

11: Electrical Cables

- Look over connectors to make sure they are fully seated and free from debris or moisture.
- Check cables and cable housing for obvious signs of damage.
- Ensure headlight, taillight, and brake light are functioning, adjusted properly, and unobstructed.

12: Accessories

- Ensure all reflectors are properly fitted and not obscured.
- Ensure all other fittings on the ebike are properly secured and functioning. Inspect helmet and other safety gear for signs of damage.
- Ensure riders are wearing a helmet and other required riding safety gear.
- Ensure mounting hardware is properly secured if fitted with a front rack, rear rack, basket, etc.
- Ensure the taillight and taillight power wires are properly secured if fitted with a rear rack.
- Ensure the fender mounting hardware is properly secured if fitted with fenders.
- Ensure there are no cracks or holes in fenders. If installed, ensure the optional rear wheel lock is secured in the unlocked position and the key is removed before every ride.

Tire Inflation and Replacement

The Race employs 27"×1.95" rubber tires with inner tubes. The tires are designed for durability and safety for regular cycling activities and need to be checked before each use for proper inflation and condition. Proper inflation, care, and timely replacement will help ensure that your bike's operational characteristics will be maintained, and unsafe conditions avoided.

TotGuard recommends 45-60 PSI for the tires.

Even tires equipped with built-in, flat-preventative tire liners, like those that come with bikes from TotGuard, can and do get flats from punctures, pinches, impact, and other causes. When tire wear becomes evident or a flat tire is discovered, tires and/or tubes must be replaced before operating the bike, or injury to operators and/or damage to your bike from TotGuard could occur.



- ① It is critically important that proper air pressure is always maintained in pneumatic tires. Do not underinflate or overinflate your tires. Low pressure may result in loss of control, and overinflated tires may burst. Failure to always maintain the air pressure rating indicated on pneumatic tires may result in the tire and/or wheel failure.
- ② Inflate your tires from a regulated air source with an available pressure gauge. Inflating your tires from an unregulated air source could overinflate them, resulting in a burst tire.
- ③ When changing a tire or tube, ensure that all air pressure has been removed from the inner tube prior to removing the tire from the rim. Failure to remove all air pressure from the inner tube could result in serious injury.
- ④ Using aftermarket tires or inner tubes, not provided by TotGuard may void your warranty, create an unsafe riding condition, or damage to your bike. If required by law, ensure replacement aftermarket tires have sufficient reflective sidewall striping

TROUBLESHOOTING

Symptoms	Possible Causes	Most Common Solutions
The bike does not work	<ol style="list-style-type: none"> 1. Insufficient battery power 2. Faulty connections 3. Battery not fully seated in tray 4. Improper turn on sequence 5. Blown discharge fuse 	<ol style="list-style-type: none"> 1. Charge the battery 2. Clean and repair connectors 3. Install battery correctly 4. Turn on bike with proper sequence 5. Replace discharge fuse
Irregular acceleration and/or reduced top speed	<ol style="list-style-type: none"> 1. Insufficient battery power 2. Loose or damaged throttle 3. Misaligned or damaged magnet ring 	<ol style="list-style-type: none"> 1. Charge or replace battery 2. Replace throttle 3. Align or replace magnet ring
The motor does not respond when the bike is powered on	<ol style="list-style-type: none"> 1. Loose wiring 2. Loose or damaged throttle 3. Loose or damaged motor plug wire 4. Damaged motor 	<ol style="list-style-type: none"> 1. Repair and or reconnect 2. Tighten or replace 3. Secure or replace 4. Repair or replace
Reduced range	<ol style="list-style-type: none"> 1. Low tire pressure 2. Low or faulty battery 3. Driving with too many hills, headwinds, braking, and/or excessive load 4. Battery discharged for a long period of time without regular charges, aged, damaged, or unbalanced 5. Brakes rubbing 	<ol style="list-style-type: none"> 1. Adjust tire pressure 2. Check connections or charge battery 3. Assist with pedals or adjust route 4. Balance the battery; contact Tech Support if range decline persists 5. Adjust the brakes
The battery will not charge	<ol style="list-style-type: none"> 1. Charger not well connected 2. Charger damaged 3. Battery damaged 4. Wiring damaged 5. Blown charge fuse 	<ol style="list-style-type: none"> 1. Adjust the connections 2. Replace 3. Replace 4. Repair or replace 5. Replace charge fuse

Symptoms	Possible Causes	Most Common Solutions
Wheel or motor makes strange noises	<ol style="list-style-type: none"> 1. Loose or damaged wheel spokes or rim 2. Loose or damaged motor wiring 	<ol style="list-style-type: none"> 1. Tighten, repair, or replace 2. Reconnect or replace motor.
The battery is fully charged but the ebike cannot start	<ol style="list-style-type: none"> 1. The battery button turn off. 2. The controller is damaged 	<ol style="list-style-type: none"> 1. Turned on the bott that can be found on the top end of the battery under rubber seal. 2. Replace the controller.
The battery cannot be removed.	Improper operation	<ol style="list-style-type: none"> 1. Use the key to remove the battery 2. Refer to the video posted on the page or send a video to after-sales team to check

FAQS

Q: Where can i get a extra or backup battery that will fit this bikes battery mount?

A: At present, the extra battery is unavailable in our store. You can go to local ebike store or amazon to buy 36V 10.4Ah battery (26 inch ebike)/48V 10Ah battery(27.5 inch ebike).

Q: How long does it take to assemble this ebike?

A: You are able to set it up quickly by following the assembly video we post on the page. We also upload some videos for the battery and LCD display for your info.

Q: What does the key do?

Do I need to buy another key to lock the ebike?

A: Included 2 keys are only used to lock the battery. You can buy a key to prevent the ebike from being stolen.

Q: Can fenders be added?

A: Yes, you can add the front and rear fenders as there are two holes for that.

Q: How do I adjust the handlebars?

A: The handlebars of this ebike is not ajustable.You can set the seat to an appropriate height so that your riding will be more comfortable.

Q: How can I contact the seller.

A: Click your order or click the seller name, send us a message and we will help you solve the problem ASAP.

SPECIFICATIONS

NAME	SPECIFICATIONS
Model	T-276
Item	TotGuard 27.5 inch
Product Dimensions(L*H)	68.5*40.5(inch)
E Bike Weight	49.6lbs
Max Load	300lbs
Max Speed	21.6mph
Charger	Input: 100-240V AC 50/60HZ 2A Output: DC 54.6V 2A
Pedal-Assist Mode	60-65miles
Pure Electric Mode	35-38miles
Max Angle of Climb	30 degrees
Charging Time	Around 5 hours
Tire Pressure	45-60 PSI
Frame Material	Aluminum Alloy
Battery	48V 10Ah
Dashboard	LCD Display
Drive Type	Rear Drive
Brake Type	Mechanic Disc Brakes
Chain set	24-34-42 Tooth
Gears	21S
Chain	KMC Z7 RB
Motor	High speed 500W motor
Tire Size	27.5inch*1.95inch

WARNING AND WARRANTY

Warning

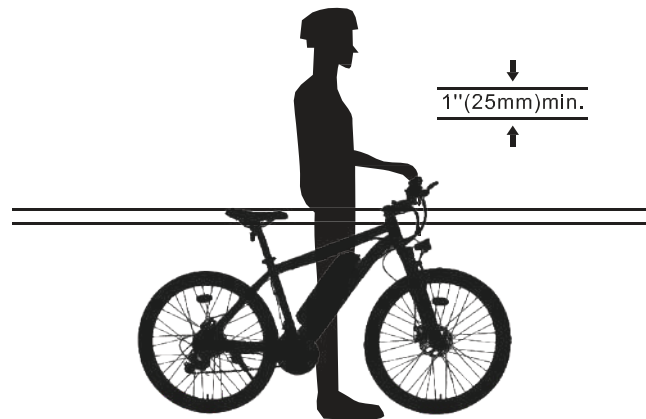
Users should take full responsibility for the security problem resulting from improper use.

- 1 Please don't use other brand battery, charger or cable and repair them by your own. Please don't charge overtime, it is better to charge in 0~40°C environment.
- 2 This bike is for daily use only. Don't use it in competitive situations.

Warranty

The products are subject to the relevant national regulations, and provide free maintenance, exchange and return services for products that meet the warranty conditions.

Your satisfaction is our top priority. Customers need to ensure that the package is in perfect condition when receiving it. We provide lifelong technical support, and one-year service for the electric motor, battery, and other parts except for the frame. If there any issue with it, don't hesitate to contact us, and we will respond and solve it within 24 hours.



Stand over the bicycle and straddle the top tube proper clearance is a minimum of 1" (25mm) between highest part of the